



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES LOS ANGELES

REQUEST FOR QUOTATION (RFQ)

Procuring Entity: Philippine Consulate General Los Angeles
Title: **Queuing System for the Consulate General Community Hall**
Area of Delivery: Los Angeles
Solicitation Number: 2017-02
Trade Agreement: Implementing Rules and Regulations
Procurement Mode: Negotiated Procurement through Small Value Procurement
Classification: Equipment and Services
Category: Consular Equipment and Services
Delivery Period: November 2017
Contact Person: **Marvin S. Samonte**
Property Officer
Philippine Consulate General
Los Angeles, California
Email: lapcg.propertysection@gmail.com

Description: The Philippine Consulate General (PCG) in Los Angeles intends to procure a queuing system to be installed in the PCG Community Hall as part of its continuing efforts providing excellent public service. The system will be installed in 1 hall with 15 windows servicing the Consulate General clientele. There will be a minimum of at least twenty (20) users for the system.

The system must be web based and on the network; no off network systems will be allowed (i.e., log in through Internet Explorer, Firefox or Chrome). The system can be either cloud based or on premise. If you quote on premise please provide a server/database with your quote. The system must have onsite queuing but also offer these features: a) appointment and calendar option to pick a queue and time to get in line (unlimited/mo.), b) with TV monitor software and hardware for 2 television units (50" inch TV already mounted on the wall), c)

with full reporting capabilities to track wait time, transaction time and motion, d) with live dashboard to view our site in real time, e) 4 tablets, and e) 2 touchscreen kiosks with ticket printers for self-service queue entry by customers.

Please provide a turnkey quote which includes all software, hardware, services, including installation and shipping/tax.


Date Published : 18 October 2017

Closing Date/Time : 24 October 2017

NOTED BY:

AMBROSIO BRIAN F. ENCISO III
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Approved:


ADELIO ANGELITO S. CRUZ
Consul General and
Head of Procurement Entity