



## VETERANS BENEFITS CLAIMS PROCEDURES

Filipino World War II Veterans are now being called on to start filing their claims either with the Department of Veterans Affairs Regional Office in the United States Embassy in Manila or the Los Angeles District Office of the Department of Veterans Affairs, before the deadline ends on 16 February 2010.

Mr. Alberto Alpasan, Jr. Lead Veteran's Claims Analysts of the Los Angeles District Office of the Department of Veterans Affairs, said that the application would have to be done in person by living veterans using VA Form 21-4138; however, he also said that the Department of Veterans Affairs will conduct outreach services for those who are no longer able to appear personally at its office for medical reasons. Claims from spouses, widows and children of Filipino WWII veterans will not be accepted, unless the veteran himself was able to file a claim after February 17, 2009.

The Filipino-American Service Group, Inc., (FASGI) vowed to assist them in filing their claims.

For more information and assistance on the benefit claims, the veterans may contact the following:

- Mr. Alberto Alpasan, Jr., Lead Veteran's Claims Analysts, Los Angeles District Office, California Department of Veterans Affairs, Suite 5203, 11000 Wilshire Blvd., Tel. No. (213) 620-2755;
- Ms. Susan E. Dilkes, Executive Director, Filipino-American Service Group, Inc., 135 North park View St., Los Angeles, California 90026; or
- Tel. No. (632) 528-2500 within Metro Manila or call toll-free at 1-800-1888-5252 within the U.S. Department of Veterans Affairs may also be contacted via e-mail at <https://iris.va.gov>

All Filipino WWII veterans are requested to bring the following information and documentation (if applicable) when filing their claims:

- Two forms of Identification (such as passport, driver's license, Senior Citizen ID, Bureau of Post ID, Voter ID, etc. )
- VA Claim number
- Service Number
- Philippine Veterans Affairs Office claim number
- Philippine Veterans Affairs Office Pension bank account number
- U.S. Passport (if a U.S. Citizen)